ROLE SUMMARY

This is a volunteer position that takes place at the Canadian Bible Society's British Columbia Bible Centre & Café, located at 1207 Kingsway, Vancouver, BC, V5V 3E2. The Barista will interact with customers, prepare drinks and clean coffee machines and café areas, among other tasks.

PRIMARY TASKS / ACTIVITIES

<table>
<thead>
<tr>
<th>Works under the leadership of the Bible Centre &amp; Café Supervisor by doing the following:</th>
<th>% OF TIME</th>
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<tbody>
<tr>
<td>• Working to ensure customer satisfaction by fielding customer requests, complaints or questions; preparing and making coffee, tea or other requested drinks by the customers; cleaning coffee machines, café areas and restrooms, all within a timely manner; assisting with setting up in the beginning of the day and cleaning up at the end.</td>
<td>70%</td>
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<tr>
<td>• Responding to requests provided by the Bible Centre &amp; Café Supervisor as needed on a timely basis.</td>
<td>30%</td>
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Total = 100%

ROLE SPECIFICATIONS

EXPERIENCE
• Knowledge and experience working in a coffee shop setting, making caffeine-based drinks, cleaning coffee machines and working in a fast-paced setting.

PROFESSIONAL / PERSONAL QUALITIES
• Very high attention to detail;
• Effective communicator with sensitivity to, and appreciation of, bilingualism and diversity;
• Ability to work well under pressure, handling multiple demands (multi-tasking);
• Self-motivated, self-starter, proactive, determined;
• Self-confident while still being humble and authentic;
• Personable, pleasant to spend time with;
• Resilient, ability to not let adverse conditions negatively impact performance.